



















Re-accredited with A Grade by NAAC Recognised for STAR College by DBT, Govt. of India

## UNIVERSITY OF KERALA

(Abstract)

University Grants Commission - Online Students' Grievance Redressal Portal -Deputation of Dr. Shaji A., Assistant Professor of History, School of Distance Education as Nodal Officer - Sanctioned - Orders issued

### ADMINISTRATION 'B III 'SECTION

No.Ad.BIII.2/SDE-7731/2015

Dated, Thiruvananthapuram, 21.01.2016

Read:

E-mail dated 19.11.2015 from the Students' Grievance Redressal Portal, University Grants Commission.

### ORDER

The University Grants Commission has intimated that an online Students' Grievance Redressal Portal is being launched for quick remedy to Grievance of Students and for ensuring transparency. The UGC has further directed all Universities to appoint a Nodal Officer to monitor and respond to students' grievances lodged with the portal.

Sanction has been accorded by the Vice-Chancellor to Dr. Shaji A., Assistant Professor of History, School of Distance Education being appointed as the Nodal Officer, Online Students' Grievance Redressal Cell.

Orders are issued accordingly.

Sd/-Lakshmi R. Deputy Registrar (Admn III) For Registrar

Dr. Shaji A., Assistant Professor of History, SDE

- 2. The Director, School of Distance Education.
- 3. The Head, Department of History, Kariavattom.
- 4. PS to VC/PVC/PA to Registrar.
- 5. Audit I/Finance III Sections/Joint Director, LFA/IQAC
- Stock File/File Copy.

Forwarded/By Order

SECTION OFFICER























# UGC ONLINE STUDENTS' GRIEVANCE REDRESSAL PORTAL UNIVERSITY OF KERALA

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## HIGHLIGHTS

- Inaugurated on 23 March 2015 by Union Minister of Human Resource Development Smt. Smriti Zubin Irani.
- Facilitates the students / complainants to logge their grievance, send reminders and view the status of action taken regarding their grievances.
- · Each University has a Nodal Officer for redressal of grievances.
- . Students can access the portal at www.ugc.ac.in in the Student Grievance link.
- Students of the University teaching departments and affiliated colleges can lodge their grievances.

(+) Read Information about UGC Portal here

## NODAL OFFICER



Name Dr. Shaji A.

Professor in History, SDE, University of Kerala Designation

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> Register your Grievances here





owered by Computer Centre, University of Kerala

https://www.keralauniversity.ac.in/ugc-grievance



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