



CRITERION 4

4.3 IT INFRASTRUCTURE

Metric 4.3.1



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E-Governance Policy

Introduction

In today's digital era, the integration of technology in governance systems has become imperative for efficiency, transparency, and accessibility. As an institution committed to academic excellence and societal progress, St. John's College, Anchal recognizes the significance of embracing e-Governance and robust IT policies. This document delineates our approach towards leveraging technology to streamline administrative processes, enhance academic delivery, and foster a culture of innovation.

Policy Purpose and Objectives:

At St. John's College, Anchal we acknowledge the transformative potential of e-Governance in optimizing administrative procedures and improving stakeholder engagement. To this end, we are committed to implementing electronic systems for various administrative functions, including admissions, student registration, examination management, and financial transactions. By digitizing these processes, we aim to reduce bureaucratic inefficiencies, minimize paperwork, and expedite decision-making.

Furthermore, we understand the importance of providing seamless access to information and services for all stakeholders, including students, faculty, staff, and parents. Hence, we have developed user-friendly web portals and mobile applications, ensuring convenient and secure access to relevant resources. Through



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these platforms, stakeholders can access academic records, course materials, event calendars, and administrative announcements, thereby enhancing transparency and communication within the college community.

The objectives of this policy document are to:

- Ensure effective implementation of e-governance across all functions within the college.
- Enhance efficiency, transparency, and convenience in administrative and academic processes by ensuring the security and privacy of data.
- Review, replace, complement, and/or supplement the erstwhile physical governance infrastructure with e-Governance facilities for improving the efficiency of various functions within the college.

Scope of the Policy

This policy covers day-to-day operations of various functions and processes within the college, including General Administration, Accounts and Finance Management, Purchases, Establishment of ICT Infrastructures, Library, Student Administration, Admission, Online Classes, and Examinations. It facilitates all stakeholders in the college, including administrative staff, teaching faculty, non-teaching staff, and students.



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Elements of the Policy

01. Administration:

- Implement a comprehensive software system for managing administrative tasks such as admissions, student records, and fee collection.
- Ensure seamless integration with existing systems to streamline processes and reduce manual intervention.
- Install CCTV cameras at strategic points in the college for proper surveillance.
- Provide hands-on training to office staff in different government e-tendering and purchase portals.
- Upgrade the ICT infrastructure for learning and teaching.
- Regularly update the college website to align with UGC regulations.
- Address grievances and feedback from students through online modes.
- Provide staff with access to Learning Management Systems (LMS) for creating and delivering online courses.

02. Library Integrated Management System:

- Deploy a modern library management system to digitize library resources, streamline cataloguing, and facilitate online access to resources for students and faculty.
- Provide training to library staff for effective utilization of the new system.



03. Attendance Management System:

- Introduce an attendance management mobile application to accurately record student attendance and ensure transparency.
- Enable real-time tracking of attendance and generate automated reports for monitoring purposes.

04. Wi-Fi and Broadband Bandwidth Expansion:

- Upgrade the campus WiFi infrastructure to provide reliable and high-speed internet connectivity.
- Expand broadband bandwidth to accommodate the increasing demand for online resources and activities.

05. Digitally Readable ID Cards for Students:

- Issue digitally readable ID cards equipped with QR code technology for students.
- Utilize these cards for various purposes such as access control, library borrowing, and attendance tracking.

06. Data Security and Privacy:

- Implement robust security measures to safeguard sensitive student and institutional data.
- Ensure compliance with data protection regulations and standards to protect the privacy of students and staff.



07. Training and Support:

- Conduct training sessions for faculty, staff, and students to familiarize them with new e-governance systems and technologies.
- Establish a help-desk or support system to address any technical issues or queries related to e-governance initiatives.

08. Continuous Improvement:

- Regularly assess the effectiveness of e-governance systems and processes through feedback mechanisms and performance evaluations.
- Continuously update and improve systems based on feedback and emerging technological advancements.

Expected Outcomes:

- ✓ The implementation of digital solutions and automation help administrative processes, reducing manual intervention and optimizing resource allocation.
- ✓ Access to online courses through Learning Management Systems (LMS) enriches the educational experience for both students and faculty.
- ✓ The deployment of a library integrated management system digitizes resources, making them easily accessible to students and faculty, thereby enhancing research and learning opportunities.
- ✓ Upgraded Wi-Fi infrastructure and expanded broadband bandwidth facilitate seamless internet access, supporting online resources and activities for academic and administrative purposes.



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- ✓ Training sessions and support systems empower faculty, staff, and students to effectively utilize e-governance tools and technologies, promoting digital literacy and skill development.
- ✓ Regular assessment and feedback mechanisms enable ongoing refinement and improvement of e-governance systems and processes, ensuring alignment with evolving needs and technological advancements.




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