

## Grievance Redressal Cell

### Annual Report 2020- 21

Amidst the challenges posed by the COVID-19 pandemic, the Grievance Redressal Cell of St. John's College remained committed to its mission of fostering inclusivity and supporting the students. Despite the suspension of classes and on-campus activities due to the pandemic, the committee continued providing assistance and guidance to students remotely. Additionally, we facilitated access to online resources and support networks to ensure that every student felt connected and supported during these unprecedented times. We are pleased to note that despite the disruptions caused by the pandemic, **no complaints were received from students throughout the academic year.**

Amidst the COVID-19 pandemic, the digital shift of academics also extended to grievance redressal mechanisms, which are crucial for addressing students' concerns and ensuring their well-being. These activities were carried out virtually, allowing students to express and resolve their issues effectively from the safety of their homes. Students were given information about the activities of Grievance redressal Cells through class tutors and posters were shared in whatsapp group of students.

In addition to adapting academic and support services to online formats, the college and cell recognized the importance of financial assistance to deserving students from the marginalised sections and arranged financial help for data recharge. These initiatives not only provided a platform for students to seek help and advice but also fostered a sense of community and resilience among the student body. The college's proactive approach in transitioning to online platforms for lectures, grievance redressal, and support services exemplifies the commitment to ensuring educational continuity and student welfare, even in the face of unprecedented global challenges.

ST. JOHN'S COLLEGE ANCHAL



GRIEVANCE REDRESSAL CELL  
Protection of  
Sexual Harrasment Cell (POSH)

Convener



Principal