Grievance Redressal Cell

Annual Report 2021- 22

During the academic year 2021-22, despite COVID-19 causing some classes to stop, the Grievance Redressal Cell of St. John's College kept helping students from different backgrounds. We used online tools for conducting academic classes and counselling to support these students with their studies and personal feelings. **No grievances received from students during this academic year.** The committee tried new ways to help students feel included and supported in college.

Recognizing the isolating nature of lockdowns, the institution provided students with various library links, granting them access todigital resources etc. This initiative aimed to engage students constructively during isolation, enriching their learning experience beyond the constraints of traditional classroom settings. Moreover, the college acknowledged the digital divide that could potentially hinder students' access to online education. In an effort to ensure that all students could benefit from the digital transition, the institution advocated for the use of digital services in education and took a significant step by offering financial assistance to those in need of digital devices. By encouraging the adoption of digital services and providing the necessary resources, the college facilitated a smooth transition to online learning. This comprehensive approach highlighted the institution's adaptability and its dedication to supporting its student body through a period of global crisis, ensuring that education remained uninterrupted and accessible to all.

Convener

Principal