

## Grievance Redressal Cell Annual Report 2022- 23

During the academic year 2022-23, St. John's College witnessed a return to normalcy following the disruptions caused by the COVID-19 pandemic. The Grievance Redressal Cell actively engaged in organizing various awareness campaigns, including flash mobs, class campaign, poster designing and exhibition to promote inclusivity and diversity among students. Furthermore, during the induction program for first-year students, special emphasis was placed on explaining the rights and privileges available to students within the college community. **No cases were reported during this academic year.**

At St. John's College, Anchal, the proactive establishment of the Students' Grievance Redressal Committee (SGRC) marks a significant stride towards ensuring a nurturing and responsive educational environment. This initiative, mandated by the UGC and the University of Kerala, is spear-headed by Dr. Cherian John, the Principal, with Dr. Jency Roshan F. appointed



as the Convener. The committee's formation is a testament to the institution's commitment to fostering an environment where student grievances are addressed with the seriousness and urgency they deserve. The committee's composition reflects a cross-section of the college community, incorporating faculty members, student union leaders, and students from various academic disciplines. This diverse representation ensures that the committee is well-equipped to understand and address a wide range of student concerns, reflecting the institution's dedication to inclusivity and student welfare.



In an effort to make the SGRC's role and functions transparent, details about the committee have been included in the college handbook, specifically on page 84. This measure aims to ensure that every student is aware of the support system available to them, signifying the college's open-door policy for addressing grievances. Furthering its commitment to accessibility and transparency, the college has published a detailed

policy document on its official website. This document outlines the procedures for submitting complaints, ensuring students are well-informed of the steps involved in

seeking redressal for their grievances. To augment awareness, the college has undertaken a comprehensive campaign involving the display of informative posters and conducting class campaigns. These initiatives are designed to ensure that students are fully aware of the SGRC, its purpose, and how it can be accessed.

In a display of creativity and community spirit, the students of St. John's College, Anchal, organized a flash mob, injecting vibrancy and energy into the college atmosphere. This spontaneous dance event, carefully choreographed but presented as an impromptu performance in the college's common areas, served not only as a delightful surprise for all who witnessed it but also as a



powerful demonstration of student unity and artistic expression. The flash mob allowed students from various departments to collaborate, break the monotony of academic rigor, and showcase their talents beyond the confines of the classroom. It fostered a sense of belonging and pride among the college community, highlighting the students' ability to balance academic commitments with extracurricular passions. This event, emblematic of the students' zest for life and their capacity for innovation, further enriched the college's cultural tapestry, leaving an indelible mark on the memories of both participants and spectators.

To facilitate the submission of complaints, the college has strategically placed boxes in the library and the college office. This method not only makes it convenient for students to lodge their complaints but also maintains their anonymity, encouraging more students to come forward with their issues without fear of identification. Class campaigns have been particularly instrumental in demystifying the process of lodging complaints to the SGRC. By directly engaging with students, these campaigns aim to dispel any apprehensions and encourage an open dialogue about grievances, reinforcing the committee's role as a bridge between the students and the administration. Through these meticulously planned actions, St. John's College, Anchal, underscores its resolve to create an academic atmosphere that is not just conducive to learning but also responsive to the needs and concerns of its students. The SGRC stands as a cornerstone of this commitment, embodying the college's dedication to upholding the principles of fairness, transparency, and student welfare.

A handwritten signature in black ink, appearing to read "Jenny Reshmi", written over a horizontal line.

Convener



A handwritten signature in green ink, written over a horizontal line.

Principal